



Takedown Notice Procedure

In terms of section 75 of the Electronic Communications and Transactions Act ("the Act") GBA has designated the Internet Service Providers' Association (ISPA) as an agent to receive notifications of infringements as defined in Section 77 of the Act.

Internet Service Providers' Association (ISPA)

Address: PO Box 518

Noordwyk

1687

Telephone: 010 500 1200

Take-down notice email: complaints@ispa.org.za

Should GBA through its authorised agent (ISPA) be served with a valid takedown notice as envisaged in the Act, in respect of any unlawful activity by you, GBA will do the following, once ISPA notifies GBA that the takedown notice has been validly issued:

1. notify you of the takedown notice which has been received;
2. advise you to, if possible, remove the allegedly infringing material or cease the allegedly unlawful activity, as requested in terms of the takedown notice; and
3. takedown the services if the allegedly infringing material is not removed or the allegedly unlawful activity is not ceased, as requested.

Should you wish to issue a takedown notice for any content on a website hosted by GBA please follow the process outlined at <https://ispa.org.za/tdn/take-down-form/>.